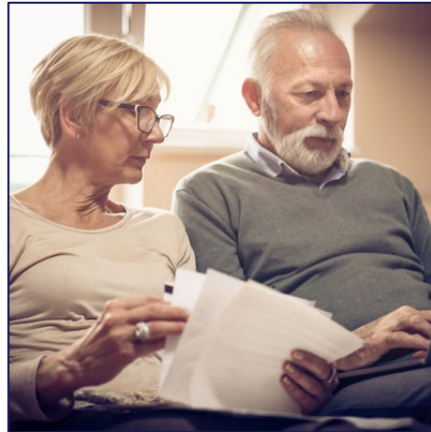


Menu of Services

2021



T: 0800 008 6077

(Monday to Friday 8am -6pm)

E: referralhub@ageukhw.org.uk

www.ageukhw.org.uk

Living Well

Below is what our Living Well team can support with.

Service / Contact	Location	Eligibility
referralhub@ageukhw.org.uk – 0800 008 6077		
Information & Advice <i>Offering advice, guidance and information on the following:</i> Money & Legal including benefits Health & wellbeing Care & Support Work & Learning (Telephone, drop in, confidential appointments and outreach sessions) No charge (donations welcome)	Herefordshire & Worcestershire	Available to anyone who has a query or needs information relating to an older person
Specialist Legal Surgeries <i>Access to specialist tax and legal advice</i> Initial consultation is free. (Charges may apply thereafter)	Worcestershire	Aged 50 and over
Veterans <i>Person centred support for veterans to live independently and maintain their wellbeing.</i> No charge*	Herefordshire & Worcestershire	Completed one day of paid service in the Armed Forces, including National Service.
Dementia Wellbeing <i>Information, advice and support for people living with dementia, as well as their family, friends and carers.</i> No charge*	Worcestershire	<ul style="list-style-type: none"> - Aged 65 and over (younger adults will be referred to Onside) - Resident of Worcestershire

Home Support

Below is what our Home Support team can support with.

Service / Contact	Location	Eligibility
referralhub@ageukhw.org.uk – 0800 008 6077		
Help at Home <i>Housework, shopping, ironing, light laundry, changing beds, light gardening, travel to appointments, meeting friends, trips, light meals, meal planning, befriending and companionship</i> Hourly rates apply	Worcestershire	Aged 50 and over
Independence at home <i>Short term home support to help adults to remain independent at home and improve their health and wellbeing.</i> No charge* Time limited	Worcestershire	<ul style="list-style-type: none"> - Aged 18 and over - Not in receipt of fully funded social care package or long term care - Resident of Worcestershire
Home from hospital <i>This is an element of our Independence at Home service. Home from hospital supports you after a stay in hospital, we will visit you over 2/3 days to ensure you have everything you need to assist your recovery.</i> No charge*	Worcestershire	Aged 18 and over
Footcare and Podiatry <i>Our trained podiatrists and volunteers can offer you footcare appointments from your home to maintain good foot health.</i> Appointment charges apply.	Worcestershire (home appointments) Ross-on-Wye (appointments at our office with trained volunteers)	Aged 50 and over

Social Inclusion and Wellbeing

Below is what our Social Inclusion and Wellbeing service can support with.

Service / Contact	Location	Eligibility
referralhub@ageukhw.org.uk – 0800 008 6077		
Companion Line <i>The Companion Line is here to support people who may benefit from a regular call from one of our volunteers. No charge*</i>	Herefordshire & Worcestershire	Aged 18 and over
Droitwich Spa Meeting Centre <i>Welcoming place where people with dementia and their family and carers can be supported to adapt to living with Dementia. Session charges apply</i>	Droitwich & the surrounding areas	Aged 50 and over
Drybridge House Centre <i>Drybridge House Centre offers opportunities for you to meet new friends, take part in activities and spend quality time with other people. Session charges apply.</i>	Herefordshire	Aged 50 and over. Frail, learning difficulties and mild dementia
Digital Activities <i>We offer digital support to older people including both computer café sessions and 121 support sessions. Small charge per session</i>	Worcestershire & Ross	Aged 50 and over
Walking Group <i>An informal walking group meeting every Monday in Lower Wick. 50p per sessions towards refreshments</i>	Worcester City	Aged 50 and over
Allotment <i>Grow plants and vegetables, healthy lifestyle advice, volunteering opportunities. No charge (donations welcome)</i>	Pershore	Aged 50 and over
Scrabble and Social <i>Our scrabble and social group meets in Droitwich every Tuesday to play scrabble and socialise with members. Donations welcome</i>	Norbury Theatre - Droitwich	Aged 50 and over

Training

Service / Contact	Location	Eligibility
Training@ageukhw.org.uk – 0800 008 6077		
Training, Education and Work Experience <i>A range of professional and accredited training opportunities across the health & care sector eg: food hygiene, safeguarding, manual handling.</i> Charges apply	Worcestershire, Herefordshire, Warwickshire, Gloucestershire, West Midlands	N/A

Volunteering

Service / Contact	Location	Eligibility
volunteering@ageukhw.org.uk – 0800 008 6077		
Volunteering <i>Make a difference to the life of an older person through our volunteering opportunities. From working behind the scenes through to supporting someone in their own home.</i>	Herefordshire & Worcestershire	Over 18
Work Experience/Internships <i>From back office support such as finance, project support and IT, through to working with our front-line services, we can offer a range of options to help you gain workplace experience</i>	Herefordshire & Worcestershire	Over 18

*indicates a commissioned service

For pricing information, please contact us directly as subsidies may be available

Contact and Referral Information

Referrals

Referrals can be made by emailing referralhub@ageukhw.org.uk or calling 0800 008 6077.

Alternatively, the following email can be used:

ageuk.hw@nhs.net

General Contact details

Tel: 0800 008 6077

Email: referralhub@ageukhw.org.uk

Web: www.ageukhw.org.uk

Address: Malvern Gate, Bromwich Road, Worcester. WR2 4BN

Social Media: @AgeUKHW

Useful Contacts

Role	Name	Telephone	Email
Chief Operating Officer	Magda Praill	0800 008 6077	mpraill@ageukhw.org.uk
Director of Services	Jude Henderson	0800 008 6077	jhenderson@ageukhw.org.uk
Living Well Service Manager	Sonya Murray	0800 008 6077	smurray@ageukhw.org.uk
Home Support Service Manager	Rachael Ford	0800 008 6077	rford@ageukhw.org.uk
Social Inclusion & wellbeing manager	Caroline Savage	0800 008 6077	csavage@ageukhw.org.uk
Training	Colin Hanley	0800 008 6077	chanley@ageukhw.org.uk
Marketing & Media	Sarah McDowall	0800 008 6077	marketing@ageukhw.org.uk